

Masimo Safety Net – Make sure patient can access App Store

Continuous O2 Saturation Monitoring Post-Discharge

STEP-BY-STEP Instructions for RN's to Guide Patients

1. Confirm Order in Cerner → “Discharge Continuous Monitoring for COVID with Masimo SafetyNet Monitor”
2. Does patient meet criteria?
 - a. Patient is ORIENTED
 - b. Patient has a SMART PHONE
 - c. Patient feels comfortable using an APP
 - d. Patient has storage space to add Apps
 - e. Patient has LOCAL family member as their emergency contact

**If patient does NOT meet criteria, please notify physician to DISCONTINUE order.*

3. Have patient **sign consent** and witness their signature *OR* get verbal consent from patient via phone and have 2 RN's witness the consent.
 - a. **Locate the CONSENT** (Type Masimo in search bar in Baptist Intranet Home page, click Masimo Link, see page with ALL links for Masimo training, info, videos, etc.)
 - b. **Scroll to the bottom, consents are in English and Spanish**)
4. Tell AP to send INVITE to patient (**Please make sure that patient has access to App store to download**)
5. Get supplies:
 - A. **KIT** (Masimo O2 Sat Monitor is located in unit Omnicell)
 - B. Ensure the patient goes home with a total of 3 sensors. 1 placed on finger and 2 in the kit.
6. Go to patient's room with the KIT. Ask patient to click on link in the text invite received from the AP via phone.
7. This will take patient to page to download the Masimo SafetyNet App onto their phone.
(Downloading App may take a while depending on Wifi, please be patient)
8. Open App and press **ALLOW**.
9. Click “**Sign Up**” → Click on the tab on right that says “**PHONE**” to sign up with patient's phone #.
(**For IPHONE Users Do NOT use the tab that says EMAIL – (always switch to phone #)**)
10. Enter patient's phone # and create password.
11. Get text with verification code and enter code.
12. Hook up sensor and place wristband on patient (Follow instructions on packet for proper placement).
13. Pair DEVICE to phone/App
 - Turn on **BLUETOOTH** on phone → Little light on device will be **GREEN**
 - GO to settings – to **ADD DEVICE**
 - Click “**My Device**” & follow easy steps (Radius PPG)
 - Click on the image of the Device in the circles
 - Click on “**CONNECT**”

- A code will Appear/ENTER CODE (only with iPhone) → Light on device will turn BLUE once connected
- Values for O2 Saturation, and Heart Rate will show up on bottom of screen

14. GO to **MENU** (3 bars in upper left corner) and select **Activity Center** – Click “Start”

15. Click **“Agree”**

16. Click **“Got It”**

17. When asked for permission for Health App (iPhone), press **“ALLOW”** and **“TURN ALL CATEGORIES ON.”**

18. Answer onboarding questions (This is a one-time process for each patient)

- a. Remind patient that they will also need to complete daily questions

19. **Final Steps RN must:**

- a. Call the Transfer Center **(786-533-4444 or 34444)**. This is where the patient will be remotely monitored.
- b. Provide the Transfer Center with the patient’s **NAME** and **FIN#**. (If the patient is going home on **oxygen**, ensure that the **AAA** identifier is documented prior to the first name and **verified on the dashboard**.)
- c. Get the name of the Transfer Center RN that you speak with.
- d. Verify with Transfer RN that the patient has been captured on their dashboard.
- e. Notify your Resource RN or PCS that this has been completed.
- f. Document a clinical note in Cerner: “Patient was successfully set up with Masimo O2 Sat monitor, confirmed with Transfer Center” and name of Transfer Center RN.
- g. Ensure patient has instructions for home (folder with English and Spanish instructions at nurses’ station).
- h. Again, if after the process has been completed, and for any reason the patient **does not** go home with Masimo Safetynet:
 - a. Obtain the discontinue order for Masimo Safetynet from the physician
 - b. Notify the Transfer Center **(34444)** that the patient should be removed from the dashboard.